



HOUSATONIC WATER WORKS COMPANY

SINCE 1897

Dear Customer:

August 29, 2017

IMPORTANT INFORMATION ABOUT LEAD IN DRINKING WATER

Why am I receiving this brochure?

The Massachusetts Department of Environmental Protection (MassDEP) requires public water systems that exceed the lead action level to provide this notification to consumers. Lead is a health concern and is commonly found in the environment; most commonly in lead based paint. Lead can also be found in water, though at much lower levels. During the June 2017 sampling period Housatonic Water Works found elevated levels of lead in drinking water in some homes.

Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

Health Effects of Lead

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones, and it can be released later in life. During pregnancy, the child may receive lead from the mother's bones, which may affect brain development.

Sources of Lead

Lead is a common metal found in the environment. Common sources of lead exposure are lead-based paint, household dust, soil, and some plumbing materials including many faucets. Lead can also be found in other household items such as pottery, make-up, toys, and even food. Lead paint was outlawed in 1978, but dust from homes that still have lead paint is the most common source of exposure to lead. Therefore, make sure to wash your children's hands and toys often as they can come into contact with dirt and dust containing lead.

The water provided by Housatonic Water Works is lead-free when it leaves the reservoir. Local distribution pipes that carry the water to your community are made mostly of iron and steel, and therefore do not add lead to water. However, lead can get into tap water through home service piping, lead solder used in plumbing, and some brass fixtures. Even though the use of lead solder was banned in the U.S. in 1986, it still might be present in older homes.

The corrosion or wearing away of these lead-based materials can add lead to tap water, particularly if

80 Maple Avenue, Suite I, Great Barrington, MA 01230

Tel: 413.528.1780

Fax: 413.528.3024

E-mail: housatonicwater@gmail.com

www.housatonicwater.com

water sits for a long time in the pipes before use. Therefore, water that has been sitting in household pipes for several hours, such as in the morning, or after returning from work or school, is more likely to contain lead. If high levels of lead are found in drinking water, water may contribute up to 20 percent of a person's exposure to lead. Infants who consume mostly formula mixed with lead-containing water can receive up to 60 percent of their exposure from water.

Steps You Can Take to Reduce Exposure to Lead in Drinking Water

Fresh water is better than stale: If your water has been sitting for several hours, run the water until it is consistently cold - usually about 15-30 seconds – before drinking or cooking with it. This flushes water which may contain lead from the pipes.

Use cold, fresh water for cooking and preparing baby formula: Do not cook with or drink water from the hot water tap. Lead dissolves more easily into hot water. Do not use water from the hot water tap to make baby formula.

Do not boil water to remove lead. Boiling water will not reduce lead.

Test your home for lead: The only way to determine the level of lead in drinking water at your home is to have the water tested by a state certified laboratory. The cost to test is usually between \$10 and \$50. Consider having your paint tested also. A list of labs is available on-line at <http://public.dep.state.ma.us/Labcert/Labcert.aspx> or you can call MassDEP at 978-682-5237 or e-mail Labcert@state.ma.us.

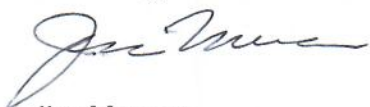
Test your child for lead: Contact your local health department or your local health care provider to find out how you can get your child tested. A blood lead level test is the only way to know if your child is being exposed to lead. For more information, contact DPH at <http://www.mass.gov/eohhs/gov/departments/dph/programs/environmental-health/exposure-topics/lead/> or at 1-800-532-9571.

Identify if your plumbing fixtures contain lead: New brass faucets or other plumbing fixtures, including those labeled "lead-free", may contribute lead to drinking water. If you are concerned about lead in tap water, you should consider buying a low-lead or no-lead fixture. Contact NSF (see below) to learn more about lead-free faucets.

Consider using a filter: If your water contains lead, you may want to consider using a filter. Make sure the filter you are considering removes lead – not all filters do. Be sure to replace filters in accordance with manufacturer's instructions to protect water quality. Contact the National Sanitation Foundation at 1-800-NSF-8010 or www.nsf.org for more information on water filters. Also, if you are considering using bottled water, note that it may cost up to 1,000 times more than tap water. Simply flushing your tap, as described above, is usually a cheaper, equally effective alternative.

Enclosed is a brochure with educational information. Also please visit our website (housatonicwater.com) or contact us for additional information.

Sincerely,



Jim Mercer

Enclosure